

abem.ca

4TH ABEM 2018 CONFERENCE

Inclusive Growth in Developing Countries and Emerging Markets

August 1-3, 2018

H2O Hotel Manila, Philippines

Program Schedule

Conference Chair
Dr. Satyendra Singh, University of Winnipeg, Canada

Conference Co-Chair Dr. Darina Saxunova, Comenius University Bratislava, Slovakia

Communications Chair
Dr. Luis Camacho, SUNY Empire State College, USA

Sponsors and Supporters







Welcome!



A very warm welcome to you to the 4th ABEM 2018 conference. Its mission is simple and straightforward: Knowledge generation, translation and transfer across the East and the West. This year, we received 66 submissions from 26 countries, making the conference true to its mission. However, due to the capacity constraints, we selected only 27 submissions from 16 countries for

presentations and publications. Each submission was double-blind peer-reviewed by at least two professors.

Organizing an international conference in an emerging market is a monumental task. It could not be achieved without your support, contribution and participation. We're sincerely thankful to University of Winnipeg, Comenius University in Bratislava, Slovakia, University of Johannesburg, Inderscience publishers, organizing committee, program and awards committee, keynote speakers, proceedings editors, regional chairs, session chairs, discussion chairs, reviewers, presenters, typesetter, and the H2O Hotel professionals, who worked hard for the last few weeks to ensure a smooth, pleasant and successful conference. We do hope that your participation will have long lasting memories and enriching experience.

Dr. Satyendra Singh, Professor and Conference Chair University of Winnipeg, Canada



Academy of Business and Emerging Markets convenes its 4th international conference on the theme *Inclusive Growth in Developing Countries and Emerging Markets* in Manila, the Philippines during Aug 1-3, 2018. We are glad and honored that it has caught the interest of many social

scientists, academics, practitioners and government officials. After holding successful conferences in Namibian Windhoek, Cambodian Phnom Penh and Caribbean Santo Domingo, we continue to engage researchers in dialogue aimed at obstacles precluding developing countries to grow economically to achieve positive results, and developing policies that can expand the knowledge and capacities of developing countries to design, implement and evaluate effective policies to attain inclusive growth.

We believe that organizing a conference of this kind helps contribute to understanding the problems surrounding economic development and inclusive growth, and to building mutual confidence and fostering cooperation among all parties to accomplish the common goal—inclusive growth in developing countries and emerging markets.

I am convinced that the friendly nature of our conference and the pleasant ambience of the venue in this megacity, called the *Pearl of the Orient*, will prove to be ideal to discuss the papers, exchange the ideas, and debate the findings. Welcome to the Philippines and enjoy yourself in Manila.

Dr. Darina Saxunova, Associate Professor and Conference Co-Chair Comenius University Bratislava, Slovakia



It is an honor and privilege for me to welcome all ABEM participants to our 2018 conference on *Inclusive Growth in Developing Countries and Emerging Markets* You have traveled from all regions of the world to be present at this important academic event where new researches, theories and empirical studies help build and implement strategies

that improve emerging markets economic realities and populations. During these three days, we have the opportunity to get together in Manila, the Philippines, a city that represents a perfect example of diversity and intercultural activities with an outstanding history and rich culture. Welcome and Enjoy!

Dr. Luis Camacho, Assistant Professor and Conference Communications Chair SUNY Empire College, USA

Conference Committees

Organizing Committee

Dr. Nassef M. Adiong, Polytechnic University of the Philippines, Philippines

Dr. Tapas R. Dash, Build Bright University, Cambodia

Dr. Kamel Fantazy, University of Winnipeg, Canada

Dr. Rodrigo Licayan, Monkayo College of Arts, Philippines

Dr. Michael Pasco, San Beda University, Philippines

Program and Awards Committee

Dr. Fabrizio DiMuro, University of Winnipeg, Canada

Dr. Renata Korsakiene, Gediminas Technical University, Lithuania

Dr. Irina Vashko, Academy of Public and Business Administration, Belarus

Dr. Junwook Yoo, Marshall University, USA

Proceedings Editors

Dr. Luis Camacho, SUNY Empire State College, USA Dr. Satyendra Singh, University of Winnipeg, Canada

ABEM Regional Chairs

Africa

Dr. Humayun Kabir, University of Swaziland, Swaziland

Dr. Peter Lewa, United States International University, Kenya

Asia

Dr. Michael Pasco, San Beda University, Philippines

Dr. Krishanu Rakshit, Indian Institute of Management Calcutta, India

Caribbean

Dr. Luis Camacho, SUNY Empire State College, USA

Europe

Dr. Xiaozheng Zhang, Nottingham Trent University, UK

Middle East

Dr. Boaz Barak, Western Galilee College, Israel

North America

Dr. Ven Sriram, University of Baltimore, USA

Dr. Isaac Wanasika, University of Northern Colorado, USA

Latin America

Dr. Jose Brache, Universidad Austral de Chile, Chile

Reviewers

- Dr. Nassef M. Adiong, Polytechnic University of the Philippines, Philippines
- Dr. Jose Brache, Universidad Austral de Chile, Chile
- Dr. Luis Camacho, SUNY Empire State College, USA
- Dr. Dina Clark, Bloomsburg University of Pennsylvania, USA
- Dr. Greg Clydesdale, Lincoln University, New Zealand
- Dr. Cleotilde L. Crescini, Polytechnic University of the Philippines, Philippines
- Dr. Ashish Dubey, Birla Institute of Technology Mesra Patna, India
- Dr. Kamel Fantazy, University of Winnipeg, Canada
- Dr. Atif Hassan, University of Management and Technology, Pakistan
- Dr. Cookie M. Govender, University of Johannesburg, South Africa
- Dr. Vipin Gupta, California State University San Bernardino, USA
- Dr. Calin Gurau, Montpellier Business School, France
- Dr. Fauzia Jabeen, Abu Dhabi University, UAE
- Dr. Humayun Kabir, University of Swaziland, Swaziland
- Dr. Meera Kaur, University of Manitoba, Canada
- Dr. Renata Korsakiene, Vilnius Gediminas Technology University, Lithuania
- Dr. Basanta Kumar, Freelance Academician and Advocate, India
- Dr. Ivy Kyei-Poku, Laurentian University, Canada
- Dr. Sana Mumtaz, SZAB Institute of Science and Technology, Pakistan
- Dr. James M. Ngari, United States International University, Kenya
- Dr. Michael Pasco, San Beda University, Philippines
- Dr. Marius Potgieter, North-West University, South Africa
- Dr. Pratheepkanth Puwanenthiren, University of Jaffna, Sri Lanka
- Dr. Krishanu Rakshit, Indian Institute of Management Calcutta, India
- Dr. Glenda A. Rebucas, Quezon Polytechnic University, Philippines
- Dr. Mornay Roberts-Lombard, University of Johannesburg, South Africa
- Dr. Corlise L. le Roux, University of Johannesburg, South Africa
- Dr. Nidal R. Sabri, Birzeit University, Palestine
- Dr. Darina Saxunova, Comenius University Bratislava, Slovakia
- Dr. William Scheela, Bemidji State University, USA
- Dr. Satyendra Singh, University of Winnipeg, Canada
- Dr. Fernando Sousa, University of Algarve, Portugal
- Dr. Ven Sriram, University of Baltimore, USA
- Dr. Robert Suphian, Hanyang University, South Korea
- Dr. Irina Vashko, Academy of Public Administration, Belarus
- Dr. Isaac Wanasika, University of Northern Colorado, USA
- Dr. Junwook Yoo, Marshall University, USA
- Dr. Xiaozheng Zhang, Nottingham Trent University, UK

5

Keynote Speaker



Dr. Marius PotgieterProfessor, Marketing
North-West University
SOUTH AFRICA

Dr. Marius Potgieter is a Professor of Marketing in the School of Management Sciences at the North-West University (Mafikeng Campus), South Africa. Dr. Potgieter has keen interests in tourism, aviation and African culture and consumer behavior which led him to travel extensively for consultancy purposes in South Africa and overseas. Dr. Potgieter strongly believes that networking with role players in the public and private sectors is of utmost importance to disseminate research to whom and where it matters. Dr. Potgieter is a prolific writer and has published numerous articles in academic journals, book chapters and general magazines.

Barriers to the Inclusive Growth in Africa as a Developing and Emerging Continent

Africa is the second largest continent, sadly to say, not the second most developed due to numerous barriers in its path of development and emergence, leaving Africa as one of the world's most unequal regions. The sectors posing potential to transform Africa are agriculture and industry. Also needed are critical policy interventions addressing specifically income inequality, women's participation, and gainful employment for young Africans. One major barrier to inclusive growth in Africa is its structural transformation which is still at an early stage, resulting in urban migrants being absorbed into informal activities that offer little prospect of advancement. Africa has to improve its production capabilities and the productivity of its human and physical capital. The High Five key operational objectives for developing Africa as an emerging force are: feeding Africa; powering and lighting; regional integration; industrializing Africa; and, improving the quality of life of Africans. The year 2015 marked the conclusion of the Millennium Developmental Goals and the adoption of a new global development agenda, Sustainable Developmental Goals, calls for government-private sector partnerships and research to turn the goals into reality.

Keynote Speaker



Dr. Sungsoo KimProfessor, Political Economy
Hanyang University
SOUTH KOREA

Dr. Kim is a Professor of Political Science and International Studies at Hanyang University in Seoul, South Korea. He is also a director of the Hanyang University Institute for Euro-African Studies (IEAS) which aims to expand the cooperation with African countries and provide guidelines for Korean enterprises on issues relating to urbanization, infrastructure, technology, official development assistance and public diplomacy. Professor Kim specializes in mediating the conflicts between democracy and capitalism, and has written several books and journal articles. Recently, he received the 2017 best achievement scholar award from the Ministry of the Department of Korean Education.

Governance in Developing Countries and Emerging Markets

Governments in developing countries and emerging markets often struggle to increase economic growth while maintaining social and cultural standards due to the conflicting economic and political systems of governance. Although economic growth can be achieved through activities (e.g. capital investment in manufacturing industry, human resource development, entrepreneurship and management skills development, technical and vocational skills, technology implementation, security and social development, corruption reduction and the promotion of public private sectors), government interventions in these activities may not necessarily directly support the economic excellence of developing countries and emerging markets.

The keynote address is designed to focus on the importance of expanding human capital by providing education, health and security for economic development, followed by a plan for the development of infrastructure, urban and rural areas.

In sum, good governance is necessary to institutionalize human and social capital, and global focus should be on developing human and social capital in the developing countries and emerging markets.

ABEM Conference Mission Knowledge Generation, Translation and Transfer across the East and the West

Program schedule at a glance

August 1, 2018

Reception Room	Marina VIP
15:00 - 17:00	Registration
16:00 - 18:00	Opening and Welcome Reception

August 2, 2018

Conference Room	Bay Venue
8:30 - 12:00	Registration
9:00 - 10.00	Session 1 (Keynote): Dr. Marius Potgieter
	North-West University, South Africa
10:00 - 10:30	Coffee break
10:30 - 12:00	Session 2: Paper Presentations
12:00 – 13:30	Lunch, Bay Venue
13:30 - 15:00	Session 3: Paper Presentations
15:00 – 15:30	Coffee break & Group Photograph
15:30 – 17:00	Session 4: Paper Presentations

August 3, 2018

Conference Room	Bay Venue
9:00 - 10:30	Registration
9:00 – 10:00	Session 5 (Keynote): Dr. Sungsoo Kim Hanyang University, South Korea
10:00 - 10:30	Coffee break
10:30 - 12:00	Session 6: Paper Presentations
12:00 - 13:30	Lunch, Bay Venue
13:30 - 15:00	Session 7: Paper Presentations
15:00 – 15:30	Coffee break
15:30 – 17:30	Session 8: Paper Presentations
18:30 - 22:00	ABEM Banquet Dinner, Room: Arctic

Wednesday, August 1, 2018

Room: Marina VIP

15:00 – 17:00 Registration

16:00 – 18:00 Opening and Welcome Reception

Satyendra Singh, Conference Chair Darina Saxunova, Conference Co-Chair Luis Camacho, Communications Chair

Thursday, August 2, 2018

Room: Bay Venue

8:30 – 12:00 Registration

9:00 - 10.00

Session 1 Plenary Keynote: Barriers to the Inclusive Growth in Africa

as a Developing and Emerging Continent

Dr. Marius Potgieter, North-West University, South Africa

Introduction Satyendra Singh, University of Winnipeg, Canada

10:00 – 10:30 Coffee break, *Bay Venue*

10:30 - 12:00

Session 2 *Marketing and Consumer Behavior*

Session Chair Greg Clydesdale, Lincoln University, New Zealand

Exploring Spillover Effects of Brand Transgressions: Impact of Brand Failures on Brand Portfolio

Manpreet Singh Mokha, Indian Institute of Management Calcutta, India Kunal Suraiya, Indian Institute of Management Calcutta, India Krishanu Rakshit, Indian Institute of Management Calcutta, India

Consumer Xenocentrism in Russia: Analysis of a Moderator and Consequences José I. Rojas-Méndez, Carleton University, Canada Julia Kolotylo, Carleton University, Canada

Do Emerging Market Firms Benefit from Acquisitions? A Marketing Perspective Mahabubur Rahman, Rennes School of Business, France

Korean Wave in Tanzania: How Does it Affect Korea Image, Purchasing Tendency and Tourism?

Lee Chung-Hee, Hanyang U Institute for Euro-African Studies, South Korea Ben Katoka, Hanyang U Institute for Euro-African Studies, South Korea Shim Seung-Woo, Hanyang U Institute for Euro-African Studies, S Korea Shim Sung-Eun, Hanyang U Institute for Euro-African Studies, South Korea Kim Sungmin, Hanyang University, South Korea

Discussion Chair: Luis Camacho, SUNY Empire State College, USA

12:00 - 13:30Lunch, Bay Venue

13:30 - 15:00

Session 3 Innovation and Entrepreneurship

Johan W. de Jager, Tshwane U of Tech, South Africa **Session Chair**

The Challenges of Business Angel Investing in Emerging Markets William Scheela, Bemidji State University, USA

Gender and Entrepreneurship in Ethiopia Ven Sriram, University of Baltimore, USA Tigineh Mersha, University of Baltimore, USA

Acceleration of Training Management Innovation Process: Conceptual Framework on Theorization and Labeling Michael Bigol Pasco, San Beda University, Philippines

Ethical Leadership Influence on Organizational Innovation through Organizational Learning

Atif Hassan, University of Management and Technology, Pakistan

Discussion Chair: Sven Dahms, James Cook U Singapore, Singapore

Coffee break, Bay Venue 15:00 – 15:30

15:30 - 17:00

Session 4 Financing and Banking

Session Chair William Scheela, Bemidji State University, USA

One Nation, One Tax, One Market in India: An Analysis
Neelam Chawla, Guru Govind Singh University, India
Promod Kumar Nanda, Chartered Accountant, India
Basanta Kumar, Freelance Academician and Advocate, India

An Empirical Analysis of South African Bank Profitability
Marno Booyens, University of Johannesburg, South Africa
Keshiv Nayagar, University of Johannesburg, South Africa
Corlise L. le Roux, University of Johannesburg, South Africa

High Quality Cash Management as a Tool of Removing Barriers to Inclusive Economic Growth

Darina Saxunova, Comenius University in Bratislava, Slovakia

Precious Metals as Safe Haven Assets in the South African Market David A. Hunt, University of Johannesburg, South Africa Corlise L. le Roux, University of Johannesburg, South Africa Niël Oberholzer, University of Johannesburg, South Africa

Discussion Chair: Darina Saxunova, Comenius University, Slovakia

Dinner on your own

Friday, August 3, 2018

Room: Bay Venue

9:00 - 10:00

Session 5 <u>Plenary Keynote</u>: *Governance in Developing Countries and*

Emerging Markets

Dr. Sungsoo Kim, Hanyang University, South Korea

Introduction Darina Saxunova, Comenius U in Bratislava, Slovakia

10:00 – 10:30 Coffee break, *Bay Venue*

Session 6 Sales and Sustainability

Session Chair Krishanu Rakshit, Indian Inst of Mgmt Calcutta, India

Young South African Consumers versus FMCG Reward Programs Marius Potgieter, North-West University, South Africa Thuto Mandlasi, North-West University, South Africa

The Effects of Hunger Marketing on Special Event Dinner
Jim Shih-Chiao Chin, Nanya Institute of Technology, Taiwan
Lily Shui-Lien Chen, Tamkang University, Taiwan
Yung-Hsin Lee, CTBC Business School, Taiwan
Ling-Yi Chen, Tamkang University, Taiwan

Sustainability of Food Vending Machines in Singapore Lim Wan Qin, Singapore University of Social Sciences, Singapore Ameen Talib, Singapore University of Social Sciences, Singapore

Triggers to Sales of Independent Drugstores: Who Knows Best?
Randall Bigol Pasco, Dalubhasaan ng Lunsod ng San Pablo, Philippines
Michael Bigol Pasco, San Beda University, Philippines

Discussion Chair: José I. Rojas-Méndez, Carleton University, Canada

12:00 – 13:30 Lunch, *Bay Venue*

13:30 - 15:00

12

Session 7 Demography and Economy

Session Chair Corlise L. le Roux, U of Johannesburg, South Africa

Culture and Economic Growth: The Role of Parenting Greg Clydesdale, Lincoln University, New Zealand

Demographic Differences in Higher Education Institutions (HEI): A Comparison between a Selection of Southern African and Indonesian Students Based on Student-Customer Orientation Questionnaire (SCOQ)

Johan W. de Jager, Tshwane University of Technology, South Africa

Nuri Wulandari, Indonesia Banking School, Indonesia

Teleworking—New Business Paradigms

Michael Beno, VSM/CITY University of Seattle, Slovakia

Darina Saxunova, Comenius University in Bratislava, Slovakia

Cantonal Business Structure in Costa Rica: Old and New Economy, Gender, informality, and ICT Access Analysis

Agustin Gómez-Meléndez, Open State University, Costa Rica Lizette Brenes-Bonilla, Open State University, Costa Rica Ligia Bermudez-Mesén, Open State University, Costa Rica

Discussion Chair: Basanta Kumar, Freelance Academician and Advocate, India

15:00 – 15:30 Coffee break, *Bay Venue*

15:30 - 17:30

Session 8 *Productivity and Performance*

Session Chair Ven Sriram, University of Baltimore, USA

Performance in Service Sector Subsidiaries: Is it About Who You Know or What You Know?

Sven Dahms, James Cook University Singapore, Singapore

Productivity Linkages Policies: Case Costa Rica and the Dominican Republic Luis Camacho, SUNY Empire State College, USA Velia Govaere, Universidad Estatal a Distancia (UNED), Costa Rica

Developing Weights for PPP Performance Indicators in Emerging Countries: An Application of Analytical Hierarchy Process (AHP)

Mohammad Hossain, Griffith University, Australia
Ross Guest, Griffith University, Australia
Christine Smith, Griffith University, Australia

A Research on Online Direct Accommodation Sales Unsuccess Ridvan Kozak, Anadolu University, Turkey

Beekeeping Commercialization in Tanzania through Business Model Structure: A Critical Review of the Literature

Nicholaus Tutuba, Mzumbe University School of Business, Tanzania Jasinta Msamula, Mzumbe University School of Business, Tanzania

Discussion Chair: Michael Pasco, San Beda University, Philippines

Room: Arctic

18:30 - 22:00

ABEM Banquet dinner

Dress: Formal, National, or Business Casual

Award Announcements Dr. Darina Saxunova, Conference Co-Chair Dr. Luis Camacho, Conference Proceedings Editor

Participants comments... Concluding remarks...

Author, Session # (K: Keynote Speaker; S: Session Chair; D: Discussion Chair; I: Introducer)

Ben, Katoka, 2

Bermudez-Mesén, Ligia, 7 Brenes-Bonilla, Lizette, 7

Chawla, Neelam, 4 Chen, Ling-Yi, 6

Clydesdale, Greg, 2S, 7

de Jagar, Johan W., 3S, 7

Govaere, Velia, 8 Hassan, Atif, 3

Hunt, David A., 4

Kim, Sungsoo, 5K Kozak, Ridvan, 8

le Roux, Corlise L., 4, 7S

Lee, Yung-Hsin, 6

Mersha, Tigineh, 3

Msamula, Jasinta, 8 Nayagar, Keshiv, 4

Pasco, Michael Bigol, 3, 6, 8D

Potgieter, Marius, 1K, 6

Rahman, Mahabubur, 2

Rojas-Méndez, José I., 2, 6D

Scheela, William, 3, 4S

Shim, Sung-Eun, 2

Smith, Christie, 8

Suraiya, Kunal, 2

14

Tutuba, Nicholaus, 8

Beno, Michael, 7

Booyens, Marno, 4

Camacho, Luis, 2D, 8 Chen, Lily Shui-Lien, 6

Chin, Jim Shih-Chiao, 6

Dahms, Sven, 3D, 8

Gomez-Melendez, Agustin, 7

Guest, Ross, 8

Hossain, Mohammad, 8

Kim, Sungmin, 2

Kolotylo, Julia, 2

Kumar, Basanta, 4, 7D

Lee, Chung-Hee, 2 Mandlasi, Thuto, 6

Mokha, Manpreet Singh, 2

Nanda, Promod Kumar, 4

Oberholzer, Niël, 4

Pasco, Randall Bigol, 6

Qin, Lim Wan, 6

Rakshit, Krishanu, 2, 6S

Saxunova, Darina, 4, 4D, 5I, 7

Shim, Seung-Woo, 2

Singh, Satyendra, 1I

Sriram, Ven, 3, 8S

Talib, Ameen, 6

Wulandari, Nuri, 7

Notes

Contacts

Dr. Satyendra Singh, Conference Chair
Professor, Marketing and International Business
University of Winnipeg, Winnipeg
T: +1.204.786.9424, E: s.singh@uwinnipeg.ca
CANADA

Dr. Darina Saxunova, Conference Co-Chair
Associate Professor, Management Accounting and Auditing
Comenius University in Bratislava, Bratislava
T: +421.2.50.117.421, E: darina.saxunova@fm.uniba.sk
SLOVAKIA

Dr. Luis Camacho, Communications Chair Assistant Professor, Business Management SUNY Empire State College, New York T: +1.212.647.7800, E: luis.camacho@esc.edu USA



Printed in Canada